# Use Case Model

## Diagram

## 

## Specifications

| Use Case ID: | UC-01 | | |
| --- | --- | --- | --- |
| Use Case Name: | Login | | |
| Created By: | Guang | Last Updated By: | Guang |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | Authenticate the User |
| Preconditions: | 1. The User must have an account registered in the system |
| Postconditions: | The User will be authenticated |
| Priority: | High |
| Frequency of Use: | High |
| Flow of Events: | 1. User provides authentication information such as email address and password 2. User clicks on login 3. The system authenticates User 4. User is brought to the dashboard |
| Alternative Flows: | AF-S1: Email address has not been registered   1. The system prompts User to the Register use case 2. Use case ends   AF-S1: Password is incorrect   1. The system displays an error message indicating an incorrect password 2. Flow resets to step 1 of normal flow |
| Exceptions: | - |
| Includes: | - |
| Special Requirements: | - |
| Assumptions: | - |
| Notes and Issues: | - |

# 

| Use Case ID: | UC-02 | | |
| --- | --- | --- | --- |
| Use Case Name: | Register | | |
| Created By: | Guang | Last Updated By: | Guang |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | Register a User account in the system |
| Preconditions: | 1. The User must not have an account already registered in the system with the same credentials |
| Postconditions: | A new User account will be created in the system |
| Priority: | High |
| Frequency of Use: | Low |
| Flow of Events: | 1. User provides a valid email address 2. User provides a password and confirms the password in the confirm password field 3. The system validates the provided information and registers a new account for User 4. User is redirected to a welcome page |
| Alternative Flows: | AF-S2: Password and confirm password fields do not match   1. The system displays and error and prompts User to reenter password 2. Flow resets to Step 1   AF-S2: Entered password does not conform to password policy   1. The system will prompt the User to re-enter a new password, specifying which condition policy has not been satisfied   Flow resets to Step 2 |
| Exceptions: | EX-S1: User provides invalid email address   1. The system displays an error alert 2. Flow resets to Step 1 of normal flow   EX-S1: User provides an email address that is already registered   1. The system will alert User 2. The system will prompt the User to utilize the forgot password use case instead 3. Use case ends   EX-S3: System is unable to register a new account   1. The system displays an error message with an error code 2. Use case ends |
| Includes: | - |
| Special Requirements: | For security, passwords must conform to a specific requirement:   1. Minimum length of 8 characters 2. At least 1 uppercase character 3. At least 1 lowercase character 4. At least 1 special character |
| Assumptions: | - |
| Notes and Issues: | - |

### 

# 

| Use Case ID: | UC-03 | | |
| --- | --- | --- | --- |
| Use Case Name: | Forgot Password | | |
| Created By: | Guang | Last Updated By: | Guang |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | Reset the password of the User |
| Preconditions: | 1. The User must have an account registered in the system |
| Postconditions: | The User account’s password will be changed to a new password |
| Priority: | High |
| Frequency of Use: | Low |
| Flow of Events: | 1. User provides their email address 2. The system sends an OTP to the User’s email 3. User enters the OTP into the page 4. The system prompts the User for a new password with a password and confirm password field 5. User clicks on change password 6. The system successfully changes User’s password and redirects to the Login use case |
| Alternative Flows: | AF-S3: OTP is incorrect or expired   1. The system will prevent the User from changing their password. 2. User can request for a new OTP after a cooldown of 60 seconds, up to 3 times total 3. Flow returns to Step 3 of normal flow   AF-S4: Password and confirm password fields do not match   1. The system displays and error and prompts User to re-enter password   AF-S4: Entered password does not conform to password policy   1. The system will prompt the User to re-enter a new password, specifying which condition policy has not been satisfied |
| Exceptions: | EX-S1: User provides an invalid email address   1. The system shows an error message and prompts User for a valid email address   EX-AF-S3: OTP entered incorrectly for 3 times   1. The system displays an error message and quits |
| Includes: | - |
| Special Requirements: | For security, passwords must conform to a specific requirement:   1. Minimum length of 8 characters 2. At least 1 uppercase character 3. At least 1 lowercase character 4. At least 1 special character   OTPs will expire after 5 minutes |
| Assumptions: | - |
| Notes and Issues: | - |

### 

### 

| Use Case ID: | UC-04 | | |
| --- | --- | --- | --- |
| Use Case Name: | Visualise on Map (Plot Traffic Condition, Camera, Road Incident) | | |
| Created By: | Aaron | Last Updated By: | Aaron |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | * Facilities Users to visually interact with a dynamic map, spotting real-time traffic conditions, traffic cameras, and road incidents. * The map offers an intuitive overlay, giving users a holistic view of the traffic ecosystem, ensuring a seamless navigation experience. |
| Preconditions: | 1. User is authenticated and has access rights. 2. Stable and consistent Internet connection. |
| Postconditions: | 1. Users get a graphical representation of the traffic landscape with key highlights. 2. Relevant traffic markers, including cameras and incidents, are visible to users. |
| Priority: | Essential |
| Frequency of Use: | Regular (before and during commuting.) |
| Flow of Events: | 1. User selects the “Visualise on Map” feature. 2. Application loads a real-time map of the user’s current location or specified area. 3. Traffic conditions are color-coded: green for light, orange for medium, and red for heavy. 4. Icons for traffic cameras and incidents are plotted on the map. 5. User can zoom, pan, and click on individual icons for more detailed information. 6. System provides a side-panel with a summary of all incidents and camera feeds when selected. |
| Alternative Flows: | AF-S2: If the map fails to load due to weak connection or API issue:   1. The application advises the user: “Unable to load the map. 2. Please check your connection or try again later”. 3. Return to Step 2 in normal flow.   AF-S2: If the user seeks a region with restricted data:   1. The map displays, but with limited or no data, and notifies: "Information for this area is limited or restricted." 2. Return to Step 2 in normal flow. |
| Exceptions: | EX1: If there's a malfunction with real-time data updating:   1. The system sends an alert: “Some data might be outdated. Proceed with caution.”   EX2: When the application encounters a crash or unexpected failure:   1. User is prompted with: “Sorry for the inconvenience. We’re experiencing technical difficulties. Please retry shortly.” |
| Includes: |  |
| Special Requirements: | * Data must be as real-time as possible with refresh intervals not exceeding a few minutes. * The application must handle high-resolution camera feeds without lag. |
| Assumptions: | * The database is constantly updated with fresh traffic, camera, and incident data. * Users have basic knowledge of map interfaces and can understand common traffic symbols. |
| Notes and Issues: | * Ensure consistent uptime for the service to be useful during critical times. * Periodically review and update the map interface to include new roads, landmarks, and traffic management tools. |

| Use Case ID: | UC-05 | | |
| --- | --- | --- | --- |
| Use Case Name: | Search Results | | |
| Created By: | Aaron | Last Updated By: | Aaron |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | Allows users to search traffic conditions.   * The feature allows users to search for specific roads, locations, or traffic cameras within the website. The system provides summary of the traffic conditions using a classification of light, medium or heavy traffic. * Additionally, the system displays statistics related to the number of the incidents reported and number of active traffic cameras available for the searched location. * Data aims to give users a comprehensive understanding of the traffic conditions, easing their efforts in making informed decisions about their desired routes. |
| Preconditions: | * User must be registered and logged into the system. * Internet connectivity is available. |
| Postconditions: | * User is presented with accurate traffic conditions and related statistics for the chosen location or route. * User’s search queries are saved in their search history for future reference. |
| Priority: | High |
| Frequency of Use: | High(High usage during peak commuting hours.) |
| Flow of Events: | **Traffic Search:**   1. User accessing “Traffic Search” feature. 2. System prompts the user to put a specific road, landmark, or search for a traffic camera. 3. User input the desired location or criteria. 4. System fetches data and provides a summary of traffic conditions. 5. System displays statistics about reported incidents and number of active traffic cameras. 6. User can choose to save the search or initiate another search. |
| Alternative Flows: | AF-S2: If the user’s input does not match any existing roads or landmarks:   1. The system suggests similar or nearby locations. 2. User can select a suggested location or re-enter their search. 3. User Return to Step 2 in Normal Flow.   AF-S2: If the system cannot retrieve live data to any external issues:   1. The user is notified of the temporary unavailability of data. 2. The system may provide the most recent cached data with a timestamp, if available. 3. User Return to Step 2 in Normal Flow. |
| Exceptions: | EX1: If the user searches for a restricted or private area:   1. The system notifies them: “Data for the selected location is restricted or not available.”   EX2: If the system faces an unexpected internal error:   1. The user is alerted: “An unexpected error occurred. Please try again later.” |
| Includes: | - |
| Special Requirements: | * System ensure data accuracy and update traffic conditions in real-time. * Ensure privacy and security of user search history. |
| Assumptions: | * Traffic data provided is sourced from reliable channels or databases. * Registered users understand basic traffic terms and classifications. |
| Notes and Issues: | * Regularly update the system’s database to include new roads or landmarks. * Monitor for any discrepancies or inconsistencies in traffic data sourced from multiple channels. |

| Use Case ID: | UC-06 | | |
| --- | --- | --- | --- |
| Use Case Name: | Filter Results | | |
| Created By: | Aaron | Last Updated By: | Aaron |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | Allows users to filter traffic conditions.   * Allows users to filter traffic conditions. By eliminating unwanted incidents and cameras, users can make informed decisions within the system more effectively. |
| Preconditions: | * User must be registered and logged into the system. * Internet connectivity is available. |
| Postconditions: | Traffic conditions on the map are updated to reflect the user’s selected filters.  Users can save filter preferences for future use. |
| Priority: | High |
| Frequency of Use: | High(High usage during peak commuting hours.) |
| Flow of Events: | 1. Accessing Filter Options:  * Once the search results are displayed on the map, a filter icon or button appears on the top or side of the screen. * The user can click on this icon to access filter options.  1. Display of Filter Options:  * A dropdown or slide-out panel appears displaying various filter criteria. * Filters are primarily categorized as "Traffic Cameras" and "Road Incidents." * Under "Traffic Cameras," options like "All," "Highway Cameras," "City Cameras," and "Accident Prone Zones" are available. * Under "Road Incidents," options like "All," "Accidents," "Roadwork," "Closures," and "Slow Traffic" are presented.  1. Selecting Filters:  * Users can choose to select multiple filters or deselect them based on their preferences. For example, they might want to see only "Accidents" and "Roadwork" but not other incidents. * Once the desired filters are selected, there's an "Apply" or "Update" button at the bottom of the filter panel.  1. Applying Filters to Map View:  * Clicking Apply, map updates to display the traffic cameras and incidents that match the user’s selected filters. * All irrelevant data points are removed temporarily.  1. Clearing and Resetting Filters:  * Option to “Reset” is provided within the panel. * If selected, it restores the map view to the original state, displaying all cameras and incidents.  1. Saving Filter Preferences:  * Option to “save filter preferences” is included so user doesn’t have to reset the filters every time they access the platform.  1. Close the Filter Panel:  * Once user set preferences, they can click outside the filter panel or click on the “close or X” icon to return to the map view with their filter settings applied. |
| Alternative Flows: | AF-S1: If system faces a delay in updating the map view:   * User is shown a loading indicator with a message “Updating your view, please wait” * System returns to Step 1 in the normal flow. |
| Exceptions: |  |
| Includes: | UC-04 |
| Special Requirements: | * System must have an updated database of traffic database and camera locations. * System should be responsive and adaptive to different screen sizes and electronics gadgets. |
| Assumptions: | * Traffic data is frequently updated in the background for the most accurate representation. |
| Notes and Issues: | * Short tutorial would be consider for first-time users being unfamiliar with the filter process. |

| Use Case ID: | UC-07 | | |
| --- | --- | --- | --- |
| Use Case Name: | Routes | | |
| Created By: | Cheng Yao | Last Updated By: | Cheng Yao |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/23 |

# 

| Actor: | User |
| --- | --- |
| Description: | Allows users to check traffic conditions. |
| Preconditions: | * User is logged in * User clicks on “Routes” under Map |
| Postconditions: | 1. User exits the app OR 2. User moves to another screen/page |
| Priority: | High |
| Frequency of Use: | High |
| Flow of Events: | 1. User clicks on routes under Map screen 2. System prompts the user to search for a camera, location or route using Origin and Destination 3. User selects a route from their favourited list or searches for one 4. System will retrieve route information from Google Map API through the Map feature. System will display the traffic conditions along the route and save the searched route in user’s search history 5. If the route has not been favourited, user can click on the unlit favourite icon to save the route 6. If user favourites the route, the system will store it into the user’s favourites list 7. Users can search for another route or click on previously searched routes 8. If user clicks on the exit button, return them to the map page and end the flow |
| Alternative Flows: | AF-S6: If the user’s route is already favourited   1. The System will display a lit up favourite icon 2. Clicking on the favourite icon will unfavourite the route, removing it from their favourites list 3. The System returns to Step 5 in Normal Flow   AF-S7: If the user searches for another route   1. The system returns user to Step 4 in the normal flow |
| Exceptions: | EX1: If there temporary issue or outage with the Google Maps API:   1. System notifies the user: “There seems to be temporary issue retrieving data. Please try again in a moment.” 2. The user has the option to retry or exit the process.   EX2: If the user searches for a location that has restricted data or is a private data(e.g. SAF restricted zone):   1. System alerts the user: “Information is restricted or not available.” 2. The user is prompted to search for another location. |
| Includes: | UC-04 |
| Special Requirements: | Requires real-time syncing with the google maps API |
| Assumptions: | Traffic conditions will change frequently, requires continuous updates.  Users could input multiple favorite routes. |
| Notes and Issues: | Possibility in minor delays upon fetching real-time data during peak server loads.  Camera data only covers specific locations in a fixed angle, might not be available for all locations. |

### 

| Use Case ID: | UC-08 | | |
| --- | --- | --- | --- |
| Use Case Name: | Report Incidents | | |
| Created By: | Zi Qin | Last Updated By: | Zi Qin |
| Date Created: | 05/09/23 | Date Last Updated: | 05/09/23 |

# 

| Actor: | User |
| --- | --- |
| Description: | This use case allows the user to alert other users of incidents that occur on the driving roads. |
| Preconditions: | * User has an account * User has logged into the account * User enters required and valid incident information |
| Postconditions: | System records the incident reported by the user |
| Priority: | Medium |
| Frequency of Use: | Low |
| Flow of Events: | 1. The user selects “Report Incident” on the user interface. 2. The system requests information on the incident on the user interface:  * Incident type * Incident location * Incident description * Incident photo  1. When the user selects the location icon on the user interface, the system will display a google map to allow the user to select a location. 2. When the user selects the upload icon on the user interface to upload a photo, the system will request to access the user’s local storage. 3. The user enters the required information. 4. The user selects “Submit” on the user interface. 5. The system validates that the compulsory fields of incident type, incident location and incident description are filled. 6. The system validates the incident location. 7. System saves a record of the user’s email address, time of report submission and the information of the incidents submitted by the user. |
| Alternative Flows: | AF-S4: If the user rejects system’s request to access local storage,   1. The system returns to step 2   AF-S6: If the user selects a location off a driving road,   1. The system displays the message “Incident location is not on a driving road. Please select a location on a driving road.” 2. The system returns to step 2   AF-S6: If the user selects a location outside of Singapore,   1. The system displays the message “Incident location is not in Singapore. Please select a location in Singapore.” 2. The system returns to step 2 |
| Exceptions: | EX1: If the system fails to connect to the google map API,   1. The system will not execute step 2 to 7 2. The system displays the message “Incident report function is currently unavailable.” |
| Includes: | - |
| Special Requirements: | Type of incident is restricted to accidents, roadworks, closures and slow traffic. A dropdown menu will be implemented for the input of the incident type to ensure that users only select these incident types. |
| Assumptions: | The user is familiar with the interface of google map and knows how to search for a location on google map to select the incident location. |
| Notes and Issues: | - |

# 

# 

# 

# 

| Use Case ID: | UC-09 | | |
| --- | --- | --- | --- |
| Use Case Name: | View Reported Incidents | | |
| Created By: | Zi Qin | Last Updated By: | Zi Qin |
| Date Created: | 05/09/23 | Date Last Updated: | 05/09/23 |

# 

| Actor: | User |
| --- | --- |
| Description: | This use case informs users about the incidents reported by other users. |
| Preconditions: | * User has an account * User has logged into the account |
| Postconditions: | System allows users to view information on all the reported incidents. |
| Priority: | Medium |
| Frequency of Use: | Medium |
| Flow of Events: | 1. The user selects “Incidents” in the main menu of the user interface. 2. The system retrieves records of all incidents reported on the day. 3. The system displays the incident type and location of all reported incidents. 4. The system allows the user to select the location icon on the user interface to view the location on a google map. 5. If the user selects the location icon on the user interface, the system does use-case “Visualise on map”. 6. The system also allows the user to select “More Info” to view more details such as the time of incident report, incident description and the incident photo. 7. If the user selects “More info” on the user interface, the system displays all the incident details. |
| Alternative Flows: | AF-S3: There are no records of reported incidents   1. System displays the message “There are no incidents reported today.” |
| Exceptions: | - |
| Includes: | Visualise on Map |
| Special Requirements: | - |
| Assumptions: | - |
| Notes and Issues: | - |

# 

### 

| Use Case ID: | UC-10 | | |
| --- | --- | --- | --- |
| Use Case Name: | View Traffic Camera Images | | |
| Created By: | Hamka | Last Updated By: | Hamka |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | This use case allows users to look at the live image from a specific camera |
| Preconditions: | The user has selected a specific camera location |
| Postconditions: | System allows users to view traffic photos of the specific camera location. |
| Priority: | High |
| Frequency of Use: | High |
| Flow of Events: | 1. User clicks on View Traffic Camera Images in the specific camera page 2. System displays the following information of the camera    * Location    * Camera ID    * Timestamp    * Current Road Incidents    * Traffic Trends of the Camera Location    * Traffic Density Level      1. Low      2. Medium      3. High |
| Alternative Flows: | - |
| Exceptions: | - |
| Includes: | - |
| Special Requirements: | - |
| Assumptions: | - |
| Notes and Issues: | - |

### 

| Use Case ID: | UC-11 | | |
| --- | --- | --- | --- |
| Use Case Name: | Show Traffic Trends | | |
| Created By: | Hamka | Last Updated By: | Hamka |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | This use case allows users to view overall traffic trends. |
| Preconditions: | The user is either on the specific camera page or at the overall Road Conditions page |
| Postconditions: | System allows users to view traffic trends of either the specific camera or overall trends of the whole of Singapore |
| Priority: | High |
| Frequency of Use: | Low |
| Flow of Events: | 1. User clicks on “Show Traffic Trends” when on the road conditions page 2. The system prompts a slide-out panel that shows a histogram of the overall traffic trends for Singapore 3. User can filter by    * Minute (Last Hour)    * Hour (Last Day)    * Day (Last Week) 4. The system would display the histogram based on the filter |
| Alternative Flows: | AF-S1:   1. User clicks on “Show Traffic Trends” when on a specific camera page 2. Returns to step 2 |
| Exceptions: | - |
| Includes: | - |
| Special Requirements: | - |
| Assumptions: | - |
| Notes and Issues: | - |

#### 

#### 

| Use Case ID: | UC-12 | | |
| --- | --- | --- | --- |
| Use Case Name: | Dashboard | | |
| Created By: | Eugenia | Last Updated By: | Eugenia |
| Date Created: | 05/09/2023 | Date Last Updated: | 05/09/2023 |

# 

| Actor: | User |
| --- | --- |
| Description: | The dashboard focuses on visualizing and summarizing various activities, and metrics related to the app, offering users a comprehensive view of what is happening within the application. |
| Preconditions: | - Users have logged into the app with valid credentials. |
| Postconditions: | - Users gain convenience in navigating within the functionalities that the application can offer |
| Priority: | High |
| Frequency of Use: | High |
| Flow of Events: | 1. Users log in with their credentials to access the application's dashboard.  2. Upon login, users are presented with an overview of recent activities, access to personalized view of custom routes and an overview of the traffic map in Singapore  The dashboard includes key metrics, notifications, and summaries of recent user actions.  3. Graphs and charts provide historical trends and comparisons with previous periods.  4. Users can access recent notifications, alerts, or messages generated by the app. Notifications may include updates, announcements, or important alerts.  5.Users can customize the dashboard to focus on specific metrics or types of activity that are most relevant to their goals. Filtering options allow users to narrow down the view to specific time periods or user segments |
| Alternative Flows: | -If the user is a first-time user or has no recorded app activity, the dashboard may display a welcome message or guidance on how to use the dashboard effectively. |
| Exceptions: | - |
| Includes: | - |
| Special Requirements: | - |
| Assumptions: | - |
| Notes and Issues: | - |

# 

# 